

- Note: 1. All questions are compulsory with internal choice.
2. Figures to the right indicate full marks.
3. All questions carry equal marks.

Q.1

(A) Fill in the blanks with an appropriate answer from the alternatives given below (Any 10)

- (1). _____ is the gap between order receiving and delivery of product.
(a) Delivery Schedule (b) Production Time
(c) Lead Time (d) Delivery Gap
- (2). TQM places emphasis on _____ approach.
(a) Defective (b) Defect - free
(c) Corrective (d) Educative
- (3). The International Organisation for Standardisation is located in _____.
(a) Switzerland (b) Scotland
(c) England (d) China
- (4). DMAIC methodology stands for Define, Measure, Analyse, Improve and _____.
(a) Convert (b) Compete
(c) Concrete (d) Control
- (5). The SEBI Act was passed in _____.
(a) 2000 (b) 2015
(c) 1992 (d) 2005
- (6). _____ is the father of quality circles.
(a) W.E. Deming (b) Ishikawa Kaoru
(c) Joseph Juran (d) Henry Fayol
- (7). _____ is the first credit rating agency in India.
(a) CRISIL (b) ICRA
(c) CARE (d) BWR
- (8). Section _____ offers tax rebate to investors in mutual funds.
(a) 88 (b) 80C
(c) 100 (d) 99C
- (9). _____ is an investment vehicle offered by mutual funds to investors.
(a) SIP (b) MIP
(c) LIP (d) NPP
- (10) Just-in-time is a _____ technique of inventory control.
(a) Japanese (b) American
(c) Indian (d) German
- (11). _____ protects the interest of investors.
(a) RBI (b) SEBI
(c) CRISIL (d) ICRA
- (12) A self-help group is an association of _____ people.
(a) rich (b) poor
(c) urban (d) rural

(B) State True or False (Any 10)

(10)

- (1) Continuous production system is operated for specific orders.
- (2) The KAIZEN approach was made popular by Masaaki Imai.
- (3) SQC was introduced by Philip Kotler
- (4) Failure Testing is one of the techniques in quality control.
- (5) The Six Sigma approach is adopted through multi-phase.
- (6) Demat trading in shares requires a lot of paperwork.
- (7) SIP investment offers the benefits of compounding
- (8) IPO are not regulated by SEBI
- (9) Micro finance means provision of small loans to low income group people.
- (10) ELSS is a tax saving scheme.
- (11) Stock brokers need to register with the RBI.
- (12) NSDL is the largest depository in India

Q.2 Answer the following (Any 2):

(15)

- (1) What is production management? Explain its importance.
- (2) Bring out the steps in Production Planning and Control (PPC).
- (3) Discuss the various advantages of inventory control

Q.3 Answer the following (Any 2):

(15)

- (1) What is quality? Explain its dimensions.
- (2) Explain the importance of Total Quality Management (TQM).
- (3) Elucidate ISO 9000 Certification Procedure.

Q.4 Answer the following (Any 2):

(15)

- (1) Explain the structure of the Indian financial market with a diagram.
- (2) Bring Out the advantages of credit rating agencies
- (3) Explain the functions of the Stock Exchange.

Q.5 Answer the following (Any 2):

(15)

- (1) What are the factors responsible for the growth of mutual funds in India
- (2) Elucidate the sources of funding for start-up ventures.
- (3) Explain the importance of micro finance

Q.6 Write short notes (Any 4)

(20)

- (1).Productivity
- (2).Role of self-help groups
- (3).Quality Circle
- (4).Securities & Exchange Board of India.
- (5).Steps in kaizen
- (6).Advantages of Systematic Investment Plan (SIP)