

**FYBCOM (MS)/SEM I/REG/IT in Business Management**

Time: 1 hr.

Marks:30

Note:

1. Draw neat diagrams wherever necessary.
2. Figures to the right indicate full marks.
3. Write any **TWO** questions from the following
4. Each question carry **15 Marks**.

**Q.1 Answer the following.**

- |   |     |
|---|-----|
| (a) Discuss the different characteristics and benefits of open source software. | [8] |
| (b) Write down the key points for drafting a professional e-mail with example.  | [7] |

**Q.2 Answer the following.**

- |   |     |
|---|-----|
| (a) Explain the key features of E-commerce.   | [8] |
| (b) Discuss the measures taken to protect digital assets from the internet threats. | [7] |

**Q.3 Answer the following.**

- |  |     |
|--|-----|
| (a) Compare the concept of data, information, knowledge and database with example. | [8] |
| (b). List down the advantages and disadvantages of internet.                       | [7] |

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