

(2 Hours)

(Total Marks: 60)

Please check whether you have got the right question paper.

- N.B.: 1) All questions are compulsory.
2) Figures to the right indicate full marks

1. A) Explain the concept and nature of organisation behaviour. (07)
B) Outline the Hawthorne experiments carried out by Elton Mayo. (08)
OR
C) Discuss the key factors influencing organisational Design. (07)
D) Explain the steps in organisation structures. (08)
2. A) Explain the organisational factors effecting Individual behaviour. (08)
B) What are the Internal factors influencing Perception in an organisation. (07)
OR
C) Write a note on attitude and employer performance. (07)
D) Briefly explain the Big five Model and its various dimensions. (08)
3. A) Outlines the stages of group development. (07)
B) Write a note on power and politics in an organisation. (08)
OR
C) Explain the group level conflict taking place in an organisation. (07)
D) Discuss the guidelines for effective negotiations. (08)
4. Choose the correct options. (05)
A) i) _____ is the concept of number of employees a superior can manage.
a) Co-ordination b) Co-operation
c) Span of control
ii) The _____ organisation uses two or more co-existing structures.
a) Matrix b) Virtual
c) Functional
iii) Type B personality people are _____.
a) Aggressive b) Easy going
c) Competitive

- iv) _____ component of attitude represents the emotional or feeling aspect of an attitude.
- a) Cognition b) Affective
- c) Behavioral
- v) _____ refers to the feeling of love respect and like for oneself.
- a) Self – Esteem b) Machivalism
- c) Aggression

B) State whether the statements are True or False : (05)

- a) Stress can lead to alcoholism and addiction.
- b) Organisation culture can be formed overnight.
- c) Lack of participation in decision making is an organisational stressor.
- d) Group norms are Established by members of the group themselves.
- e) Primary group consist of few members.

C) Match the column (05)

1) Command group	a) Type A personality
2) Aggressive	b) Attitude
3) Machivalism	c) Future
4) Psychology	d) High Mach
5) Virtual organisation	e) Permanent Group

D) Write short notes (Any three) (15)

- a) Role conflict and Role ambiguity as stressors.
- b) Impact of stress
- c) Dominant culture V/S weak culture
- d) Work force diversity
- e) Managing Ethics at workplace